

How to become a member of



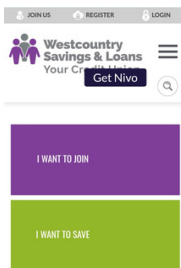
1



Gather Documents

You will need some form of identification and address verification to become a member, such as driving licence, passport or council tax bill. Please get in touch if you don't any of have these.

2

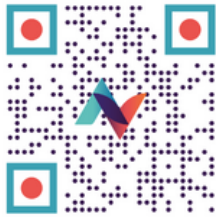


Go to www.westcountry.org.uk

Lots of great information on our website but for now click on 'I want to join'. You will need to make a card payment to activate your account. Please get in touch if you need help with this process.

3

Hold your smartphone camera over the QR code to get the app



Get the NIVO App (scan the QR code with a mobile) or
From the website page, click on Get Nivo. Nivo is our secure online messaging tool which connects you directly to our staff in Portishead, North Somerset.

4



Follow the directions on Nivo

Nivo will take you through a series of questions and ask you to upload your identification. Don't worry, this is a secure app and the information will be sent securely to our member services team.

5



Await your welcome pack

Once you have joined, we will send you a Welcome Pack with details on how to activate your account. Now you are a member you can benefit from our other services such as loans and saving accounts.



0800 304 7041456



mail@westcountry.org.uk



www.westcountry.org.uk

Westcountry Savings & Loans is authorised by the Prudential Regulation Authority & regulated by the Financial Conduct Authority & the Prudential Regulation Authority. FCA & PRA FRN: 230768